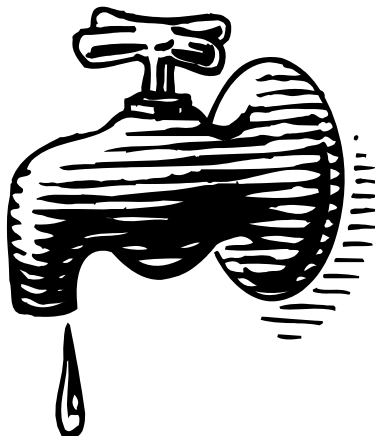


**THE WATER WORKS & SEWER BOARD
OF THE
CITY OF CENTREVILLE**

RULES, REGULATIONS AND SERVICE FEES

Revised October 24, 2019



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SECTION I – OUR OBJECTIVE

Our objective is service to our customers

The Water Works and Sewer Board of the City of Centreville is responsible for providing the best service possible. This must be accomplished within sound business practices.

Ours is a business of service and manner in which the service rendered is usually as important as the service itself. Our customers are the most important people and when in contact with them, we need to give a prompt response, a friendly voice, a helpful attitude, and a satisfactory transaction.

SECTION II – GENERAL RULES AND REGULATIONS

In order for the Water Works and Sewer Board to function more efficiently and be able to provide the necessary services to its customers the following rules and regulations have been established and must be adhered to by our customers:

- A. All Water, Sewer and Garbage Service Bills are due and payable upon receipt of said bill.
- B. All Water, Sewer and Garbage Service Bills are subject to a 15% penalty if not paid in full by the 15th day of each month.
- C. All Water, Sewer and Garbage Service Bills that remain unpaid for a period of 30 days or more shall be considered delinquent and will be subject to disconnection. Once delinquent, accounts will be charged \$75.
- D. No personal checks will be accepted for payment of water, sewer or garbage service if said service has been disconnected for non-payment.

- E. Customers who have been placed on the delinquent list or have had their service disconnected will be required to pay the entire balance in full before service is restored to their account.
- F. New customers will be required to pay a Non-refundable Service Fee prior to the connection of water service. This fee cannot be added to the customer billing, it must be paid in full before service is connected.
- G. New services (at locations which have not previously had water or sewer service) will require payment of the necessary tap-on fees prior to any work being performed by the Centreville Water and Sewer Board.
- H. If sewer service is available at your location, it will be added to your monthly billing. It is the responsibility of the customer to connect to the sewer service at your location. The Centreville Water and Sewer Board will provide a tap for you to connect to the sewer line once the necessary tap-on fees have been paid.
- I. The Centreville Water and Sewer Board is not responsible for and does not provide any repairs to any water or sewer line that do not belong to the Board. Any necessary repairs from the water meter to your location (residence, business, etc.) are the responsibility of the customer.
- J. Any adjustments to water, sewer or garbage service bills will require the approval of the manager/board of the Centreville Water and Sewer Board or his/her designated representative(s).
- K. It is the Boards policy to give **one** (1) adjustment per year. Adjustments will **only** be given after the leak has been repaired and the consumption/usage returns to normal.

SECTION III

RATE SCHEDULES

The following rate schedules are currently in effect for Customers of the Centreville Water Works and Sewer Board:

WATER RATES

CITY CUSTOMERS

<u>CODE</u>	<u>WATER USAGE</u>	<u>RATES</u>
Residential	First 2,000 gallons	\$14.76
	All over 2,000 gallons	\$5.66/thousand
Small Business	First 5,000 gallons	\$33.24
	All over 5,000 gallons	\$5.49/thousand
Commercial	First 10,000 gallons	\$63.45
	All over 10,000 gallons	\$7.02/thousand
Industrial	First 20,000 gallons	\$151.02
	All over 20,000 gallons	\$7.34/thousand

These rates were adopted on October 8th 2019 by the Centreville Water Works and Sewer Board.

SECTION III

RATE SCHEDULE (CONTINUED)

The following rates are being charged to Centreville Water Works and Sewer Board customers who were former customers of the Bibb County Water System:

COUNTY CUSTOMERS
(FORMER BIBB COUNTY WATER SYSTEM CUSTOMERS)

<u>CODE</u>	<u>WATER USAGE</u>	<u>RATE</u>
Residential	First 2,000 gallons	\$31.62
	All over 2,000 gallons	\$6.03/thousand
Industrial	First 1,000 gallons	\$151.04
	All over 1,000 gallons	\$7.34/thousand

These customers were purchased by the Centreville Water Works and Sewer Board on October 8th 2019.

RATE SCHEDULE (CONTINUED)

SEWER RATES

<u>CODE</u>	<u>SEWER USAGE</u>	<u>RATES</u>
Residential	First 2,000 gallons	\$11.37 min
	All over 2,000 gallons	\$5.37/thousand
Small Business	First 5,000 gallons	\$28.76min
	All over 5,000 gallons	\$5.82/thousand
Commercial	First 10,000 gallons	\$60.41 min
	All over 10,000 gallons	\$6.70/thousand
Industrial	First 20,000 gallons	\$143.85 min
	All over 20,000 gallons	\$6.85/thousand

Please note that sewer charges are only added to accounts where this service is available. Please refer to Item H under Section II (General Rules and Regulations).

SECTION IV

WATER AND SEWER SERVICE FEES

SERVICE FEE **\$100.00**

A Non-Refundable Service Fee of \$100.00 is required to establish service with the Centreville Water Works and Sewer Board. This fee replaces the Meter Deposit previously charged by the Water Department and must be paid in full prior to connection of new service.

DELIQUENT FEE **\$75.00**

If your water service is disconnected for non-payment, a Reconnection Fee of \$75.00 will be required before service can be restored. No final notice is given before disconnection. (Once the delinquent list is generated, **ALL** customers on this list **MUST** pay the Reconnection Fee of \$75.00.)

TRANSFER FEE **\$25.00**

A transfer fee of \$25.00 is required for your services to be transferred from one location to another still within the City of Centreville service area.

LATE PAYMENT FEE **15%**

All accounts which are not paid by the 15th of each month are subject to a penalty of 15%. Failure to receive a bill does not relieve customer of penalty.

RETURNED CHECK FEE **\$35.00**

A fee of \$35.00 will be charged to all accounts for each check returned by the bank. After a total of three (3) returned checks in a year, this account must be paid with cash or money order.

TAMPERING FEE **\$200.00**

A minimum fee of \$200.00 plus costs will be charged to anyone who tampers with a locked meter or vandalizes any property of The Water Works and Sewer Board of the City of Centreville.

RENTER'S SECURITY DEPOSIT **\$150.00**

Effective **January 1, 2015** Renters will be required to pay a Non-refundable Service Fee plus a Renters Security Deposit. Fees cannot be added to the bill, they must be paid in full before service is connected.

DATA LOG **\$25.00**

Should a customer dispute a high reading and/or bill, a data log will be provided for a fee of \$25.00. A data log is a computer printout showing a customer's monthly/daily/hourly meter usage.

APPROVAL FOR SEWAGE DISPOSAL

Before any **NEW** water service is set in a location where city sewer is unavailable, an "**APPROVAL FOR USE OF ANY ONSITE SEWAGE DISPOSAL SYSTEM**" from the Bibb County Health Department will be required.

MOBILE HOME SETUP

Before water service is provide to a mobile home the owner is required to purchase a permit, keep in compliance with the zoning ordinance and provide the city clerk with a site plan.

SECTION V

TAP-ON AND INSTALLATION FEES (NEW SERVICES)

TAP-ON FEES

WATER TAP-ON FEE – ¾" LINE	\$1,200.00 + COSTS*
WATER TAP-ON FEE – 1" LINE	\$2,000.00 + COSTS*
WATER TAP-ON FEE – 2" LINE	\$4,000.00 + COSTS*
WATER TAP-ON FEE – 3" LINE OR LARGER	TO BE DETERMINED
SEWER TAP-ON FEE – 4" LINE	\$750.00 + COSTS*
SEWER TAP-ON FEE – 6" LINE	\$850.00 + COSTS*
SEWER TAP-ON FEE – 8" LINE OR LARGER	TO BE DETERMINED

*Cost may include cost of contractor for tap and supplies necessary to complete the job. Such as but not limited to: road bore, engineering fee for permits, cast iron pipe, extra rock, concrete, asphalt.

OTHER FEES

WATER IMPACT FEE	\$1,500.00
SEWER IMPACT FEE	\$1,500.00

INSTALLATION OF FIRE HYDRANT \$2,500.00 + COSTS

No fire hydrants will be installed on any lines which are less than six inches in diameter. All parts will be purchased by the Centreville Water Board. Cost may include engineer fees, permits and contractor necessary to complete the job.

SECTION VI

OTHER INFORMATION

The Water Works and Sewer Board of the City of Centreville holds monthly meetings on the second Tuesday of each month at 5:00 PM at the Centreville City Hall. Any changes in the meeting date or time are published in the local newspaper or posted at City Hall prior to the meetings. Customers wanting to speak at the meeting must request to be placed on the agenda prior to the meeting.

The Water Works and Sewer Board of the City of Centreville can be reached at the following address and phone number:

The Water Works and Sewer Board of the City of Centreville

1270 Walnut Street
Centreville, Al 35042

Phone: 205-926-9561 Ext. 1

Fax: 205-926-5443

Email: waterclerk@cityofcentreville.com

SECTION VII

DISCLAIMER

This brochure is provided for information purposes only and is not intended to reflect all of the policies, rules or regulations of The Water Works and Sewer Board of the City of Centreville. All rates and fees in this brochure are subject to change by The Water Works and Sewer Board of the City of Centreville.